



P.O. Box 693 Hoedspruit 1380  
 Limpopo – SOUTH AFRICA  
 Rocco +27 (0) 82 492 1776  
 Yvonne +27 (0) 82 468 5092  
 E-Mail yvonne@elandelalodge.co.za  
 Website www.elandelalodge.co.za

## ELANDELA PRIVATE GAME RESERVE AND LUXURY LODGES PTY LTD - TERMS AND CONDITIONS

### TARIFFS:

- All tariffs quoted are on a per person sharing basis.
- Single supplement is charged at R1,000 additional.
- Child younger than 12 years is charged at 50% reduction.
- All tariffs are subject to change.

### INCLUDED IN TARIFF:

- ✓ **Accommodation as per suite type – ELANDELA LAKE VIEW LODGE AND RIVER VIEW LODGE FUNCTION AS TWO SEPARATE LODGES!!**
- ✓ **3 Meals per day – breakfast, light lunch, dinner**
  - Full English breakfast is served from 09h00 to 10h00. One Breakfast to be taken as a Picnic in Kruger National Park.
  - Light Lunch is served from 14h30 to 15:30.
  - Formal Dinner is served from 19h00 to 21h00. One Dinner Barbeque in open air traditional “Boma” will depend on weather.
  - Dietary requirements will be catered for upon advanced request.
- ✓ **2 Game Drives per day on Elandela Private Game Reserve 06h00 – 09h00 & 15h30 – 19h00:**
  - Transport in open Safari Vehicle.
  - Professional English-speaking Guide.
  - Special focus on our White Lion prides!
  - Introduction to Elandela Rhino Survivor Trust, meet Rocco & Clova!
  - Weather permitting and non – refundable.
- ✓ **One half day tour to famous Kruger National Park, 6h00 – 13h00: (Only for 2 nights or longer, stay)**
  - Transport in air-conditioned Toyota Quantum minibus with specially fitted large sliding windows.
  - Professional English-speaking Guide.
  - Entrance fee into Kruger National Park.
  - Picnic Breakfast at Kruger National Park Picnic spot.
- ✓ **Complimentary Value Add-Ons available to all guests as per T’s & C’s:**
  - Transfer from/to Hoedspruit Eastgate Airport but limited to Airline passengers. Drop off leaves Elandela 10h30 sharp!
  - Free Wi-Fi available in Suite.
  - Two bottles of Mineral Water or Orange Juice per person, per night.

### EXCLUDED FROM TARIFF:

- All extra excursions as per our list exclusively for Elandela Lodge Guests – all booked and paid at check in.
- Child Minding Service.
- Gift Boutique purchases.
- Health & Safety Insurance.
- Laundry.
- Mini-bar & bar account – additionally ordered bottled water and all cappuccinos & fruit juices are billed.
- Tips.

### CHECK-IN / CHECK-OUT AND PAYMENTS

Check in at our Welcome Desk is from 12h00. Elandela Lodge register and indemnity must be signed by all guests. Check out time at Welcome Desk is from 10h00 to 10:15. All purchases on room tab to be settled upon check out in S.A Rand, Visa, Master or Amex Card, US Dollars or Euros.

### ELANDELA CANCELLATION POLICY

Elandela Lodge will acknowledge requests for availability for the desired number of guests in the desired Suites, during your desired time frame. This provisional reservation will automatically lapse fifteen (15) days after the acknowledgement of the provisional reservation has been emailed. Therefore, within these fifteen (15) days, Elandela Lodge must receive an electronic e-mail from our client confirming the reservation. Deposits, as set out below, must be made to Elandela Lodge within ten days (10) of receiving your Elandela Lodge Invoice by e-mail. Only then will your reservation be deemed as confirmed. Visa, Master and Amex Card payments are accepted – please supply full information.

DAYS PRIOR TO ARRIVAL	0-30	30-90	90+
LESS THAN 8 GUESTS	100%	30%	20%
8 OR MORE GUESTS	100%	50%	20%

All deposits made will be non-refundable. If the reservation is cancelled, a cancellation fee will be levied equal to the required deposit payments. All cancellations must be sent to Elandela Lodge by e-mail.