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ELANDELA PRIVATE GAME RESERVE AND LUXURY LODGES PTY LTD - TERMS AND CONDITIONS

TARIFFS:

- All tariffs quoted on a per person per night sharing basis and in South African Rand.
- Single supplement is charged at R1, 000 additional.
- Child younger than 12 years is charged at 50% reduction at River View Lodge.
- Interleaving units are charged per unit.
- No Children under 12 years are allowed at Lake View Lodge.
- All tariffs are subject to change.

INCLUDED IN TARIFF:

- ✓ **Accommodation as per suite type – ELANDELA LAKE VIEW LODGE AND RIVER VIEW LODGE FUNCTION AS TWO SEPARATE LODGES!!**
- ✓ **3 Meals per day – breakfast, light lunch, dinner**
 - Full English breakfast is served from 09h00 to 10h00. One Breakfast to be taken as a Picnic in Kruger National Park.
 - Light Lunch is served from 14h30 to 15h30.
 - Formal Dinner is served from 19h00 to 21h00. One Dinner Barbeque in open air traditional “Boma” will depend on weather.
 - Dietary requirements will be catered for upon advanced request.
- ✓ **2 Game Drives per day on Elandela Private Game Reserve 06h00 – 09h00 & 15h30 – 19h00:**
 - Transport in open Safari Vehicle.
 - Professional English speaking Guide.
 - Special focus on our White Lion prides!
 - Introduction to Elandela Rhino Survivor Trust, meet Rocco & Clova!
 - Weather permitting and non – refundable.
- ✓ **One half day tour to our famous Kruger National Park, 6h00 – 13h00: (Only for 2 nights or longer, stay)**
 - Transport in air-conditioned Toyota Quantum with customized large windows.
 - Professional English speaking Guide.
 - Entrance fee into Kruger National Park.
 - Picnic Breakfast at Kruger National Park Picnic spot.
- ✓ **Complimentary Value Add-Ons available to all guests as per T’s & C’s:**
 - Transfer from/to Hoedspruit Eastgate Airport but limited to Airline passengers. Drop off leaves Elandela **10h30 sharp!**
 - Free Wi-Fi available in Suite.
 - Two bottles of Mineral Water or Orange Juice per person, per night.

EXCLUDED FROM TARIFF:

- Mini-bar & bar account – additionally ordered bottled water and all cappuccinos & fruit juices are billed.
- Laundry.
- Health & Safety Insurance.
- Gift Boutique purchases.
- All extra excursions as per our list exclusively for Elandela Lodge Guests – all booked and paid at check in.

CHECK-IN / CHECK-OUT AND PAYMENTS

Check in at our Welcome Desk is at 12h00. Elandela Lodge register and indemnity must be signed by all guests. Check out time at Welcome Desk is from 10h00 to 10h15. All purchases on room tab to be settled upon check out in S.A Rand, Visa, Master or Amex Card, US Dollars or Euros.

ELANDELA CANCELLATION POLICY

Elandela Lodge will acknowledge requests for availability for the desired number of guests in the desired Suites, during your desired time frame. This provisional reservation will automatically lapse fifteen (15) days after the acknowledgement of the provisional reservation has been emailed. Therefore, within these fifteen (15) days, Elandela Lodge must receive an electronic e-mail from our client confirming the reservation. Deposits, as set out below, must be made to Elandela Lodge within ten days (10) of receiving your Elandela Lodge Invoice by e-mail. Only then will your reservation be deemed as confirmed. Visa, Master and Amex Card payments are accepted – please supply full information.

DAYS PRIOR TO ARRIVAL 0-30 : 100% 30-90 : 50% 90+ : 20%

All deposits made will be non-refundable. If the reservation is cancelled, a cancellation fee will be levied equal to the required deposit payments. All cancellations must be sent to Elandela Lodge by e-mail.

NOTE: It is recommended that Travel Insurance be purchased immediately upon booking in order to claim from insurance in case of amendment or cancellation due to unforeseen circumstances and not have to request leniency from Elandela Private Game Reserve and Luxury Lodges.