



🏠 Elandela Reserve, Hoedspruit
Limpopo - South Africa
☎ +27 (0) 82 492 1776
☎ +27 (0) 82 468 5092
✉ res6@elandelalodge.co.za
🌐 www.elandelalodge.co.za

ELANDELA PRIVATE GAME RESERVE AND LUXURY LODGES PTY LTD - TERMS AND CONDITIONS

TARIFFS:

- All tariffs quoted on a per person per night sharing basis and in South African Rand.
- River View Lodge is a child friendly lodge where children of all ages are welcome – all children younger than 12 years are charged at an 50% reduction.
- Interleaving Suites are charged per unit.
- No Children younger than 4 years are allowed on residents' game drives - only on Personalised Exclusive Safaris.
- All tariffs are subject to change.

INCLUDED IN TARIFF:

- ✓ **Accommodation as per suite type –**
- ✓ **3 Meals per day – breakfast, lunch, dinner**
 - Full English breakfast is served from 09h00 to 10h00 – Buffet.
 - Lunch is served from 14h30 to 15h30 – 2 course set menu.
 - Formal Dinner is served from 19h00 to 21h00 – 3 course set menu.
 - Dietary requirements will be catered for upon advance request.
- ✓ **2 Game Drives per day on Elandela Private Game Reserve 06h00 – 09h00 & 15h30 – 19h00:**
 - Transport in open Safari Vehicle.
 - Professional English-speaking Guide.
 - Special focus on our White Lion prides!
 - Introduction to Elandela Rhino Survivor Trust, meet Rocco & Clova!
 - Weather permitting and non – refundable.
- ✓ **Complimentary Value Add-Ons available to all guests as per T's & C's:**
 - Transfer from/to Hoedspruit Eastgate Airport but limited to Airline passengers. Drop off leaves Elandela **10h30 sharp!**
 - Free Wi-Fi is available in Suites.
 - Complimentary bottled still water with game drives.
 - Selection of Specialty Coffees and Specialty Teas.

EXCLUDED FROM TARIFF:

- All extra excursions as per our list exclusively for Elandela Lodge Guests – all booked and paid at check in.
 - **Full day tour to Kruger National Park, 6h00 – 17h00 – tour includes: (R1,350 per adult / R1,000 per child 3 - 11 years)**
 - Transport in air-conditioned Toyota Quantum with customized large windows.
 - Professional English-speaking Guide.
 - Entrance fee into Kruger National Park.
 - **Elandela Reserve Night Drive (R750 per person)**
 - **Elandela Reserve Walking Safari (R400 per person)**
 - **Personalised Exclusive Safari (R4,500 per single drive)**
- Private Transfer from/to Hoedspruit Eastgate Airport - please request quotation timeously. (R500 per person one way)
- Mini-bar & bar account – additionally ordered bottled water, soft drinks and alcoholic beverages are billed.
- Laundry.
- Health & Safety Insurance.
- All extra excursions as per our list exclusively for Elandela Lodge Guests – all booked and paid at check in.

CHECK-IN / CHECK-OUT AND PAYMENTS

Check in at our Welcome Desk from 12h00.

Elandela Lodge register and indemnity must be signed by all guests.

Check out time at Welcome Desk is from 10h00 to 10h15.

All purchases on room bill to be settled upon check out in S.A Rand, Visa, Master, US Dollars or Euros.

CANCELLATION POLICY

Please note that all accommodation payments charged by Elandela Private Game Reserve and Luxury Lodges Pty Ltd in advance to secure bookings are non-refundable and cancellation fees will not be waived. All cancellations must be e-mail to res6@elandelalodge.co.za. We strongly advise that you take out travel insurance to cover any financial losses in case you cannot check in on the booked date of arrival for any reason whatsoever.



REGISTRATION: 2018/201348/07
DIRECTORS: DR. R. E. GIOIA | MRS. Y. GIOIA